

10. Maintenance and cleaning instructions

This soap dispenser is largely maintenance free. Wipe outer surfaces once a week with a wet cloth. To clean and remove soap or sanitizer residue from the container, rinse with water. The inside of the stainless steel cover and the outside of the plastic battery housing can be wiped with a damp cloth as needed.

To clean below the dispenser without activating it, press the maintenance button (see Fig. 9.1) to disable activations for 20 seconds.

NOTE Cleaning agents must be compatible with plastics and stainless steel. Do not disassemble the unit. The dispenser must not be sprayed or immersed in water for cleaning. Use only original spare parts from the manufacturer.

11. Disposal of used electrical and electronic devices

The symbol on the product or its packaging indicates that this product should not be treated as standard household waste. Dispenser must be taken to a recycling point for electrical and electronic devices. For more information, contact your local municipality, municipal waste disposal service, or the company from which you purchased this product.

NOTE Before disposing of the dispenser, please remove the batteries and dispose separately.

12. Troubleshooting

Problem	Solution
Sensor is not activating. When hand is in the sensor activation zone, the green LED does not flash and no soap or sanitizer is dispensed.	Confirm power to unit. For battery operated, open the dispenser and check to see if the polarity of the batteries is correct. (See section 4) Instructions for the correct position of the batteries is on the battery lid. For A/C Adapter, confirm outlet has power. Then check A/C Adapter is plugged in properly and working.
Dispenser is powered, but unit is not dispensing. When hand is in the sensor activation zone, the green LED lights up, but no soap or sanitizer is dispensed.	Make sure the pump and container are inserted correctly. (See section 7) Confirm dispenser has soap or sanitizer.
The dispenser is powered and activating, but there is a problem with the quality of the foam or there is soap/sanitizer leaking.	Check to make sure the correct soap or sanitizer is used. Please pay attention to the label on the container. A pump with a red nozzle is intended for use with foam soap or alcohol foam, while a pump with a white nozzle is intended for use with liquid soap and alcohol. (See section 7)
LED indicator is not flashing blue when container is out of soap/sanitizer.	Dispenser needs to be recalibrated. Refer to steps in section 9 for soap/sanitizer fill level calibration.

13. Technical Data

Housing: Stainless steel, brushed
Key: Stainless steel
Container: Polypropylene, removable, 1L
Pump: PCR-Plastic
Battery Type Required: 4x Alkaline D batteries, 1.5 V, exchangeable, non-rechargeable

Conformity: RoHS compliant
EU machine regulation (EU) 2023/1230
EMC- directive 2014/30/EU

14. Statutory information on battery disposal

Batteries should not be disposed of as household waste. As a consumer, you are required by law to return used batteries. Old batteries should be surrendered to the public collection points in your municipality or to anywhere where batteries of this type are sold.

15. LED Status indicator light

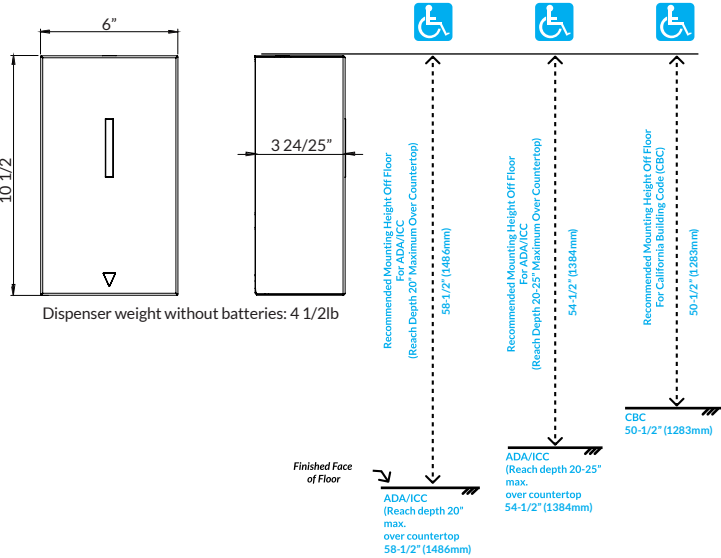
LED Lights	
No Light	➡ Standby mode
Solid Green	➡ During activation
Solid Red	➡ Object remains in activation zone after single activation or cover is not closed properly (solid red begins flashing after 5 minutes)
Flash Red	➡ Low battery level
Flash Blue	➡ Unit is low on soap or sanitizer

16. Spare parts

Replacement Parts List	
Description	Part #
Container with Liquid Soap/Sanitizer Pump	2012-131
Container with Foam Soap/Sanitizer Pump	2013-131
Flush Lock and CAT-74 Key	2012-104
Flush Lock and CAT-74 Key, Matte Black	2012-104.MBLK
CAT-74 Key	330-43
A/C Adapter with USB-C Output	2012-132

Warranty:

Automatic Soap Dispenser is warranted to be free from defects in workmanship and material under normal usage from the date of purchase for a period of 3 years. For product warranty information, including warranty conditions and limitations for Bobrick Washroom Accessories, Koala Kare Products Baby Changing Stations and other products, please visit bobrick.com.



Installation Guidance

***Operable Part:** Automatic sensor
Maximum mounting height of operable part:
ADA/ICC (Reach Depth 20" Maximum Over Countertop): 48" above finished floor (AFF)
ADA/ICC (Reach Depth, 20"-25" Maximum Over Countertop): 44" above finished floor (AFF)
CBC: 40" above finished floor (AFF)

*For more information regarding operable parts, please refer to Bobrick Planning Guide for Accessible Restrooms, page 9.

In the U.S.A.: BOBRICK WASHROOM EQUIPMENT, INC.

Los Angeles: 6901 Tujunga Ave., North Hollywood, CA 91605-6213: Tel: (818) 982-9600, FAX: (818) 503-1102
New York: 200 Commerce Drive, Clifton Park, NY 12065-1350; Tel: (518) 877-7444, FAX: (518) 877-5029,
or e-mail: customerservice@bobrick.com

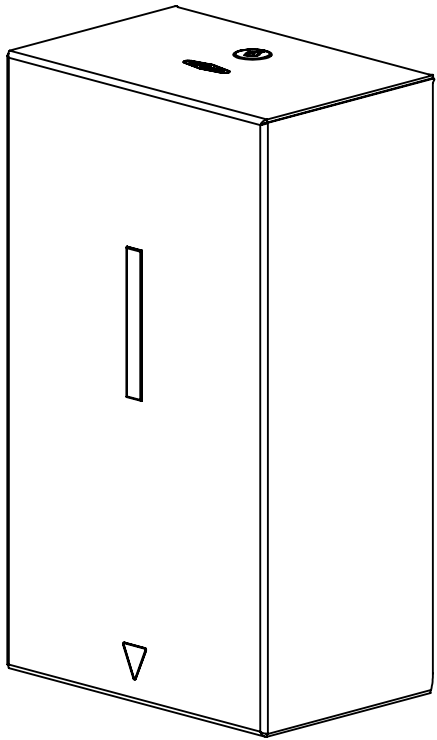
In Canada: BOBRICK WASHROOM EQUIPMENT COMPANY

45 Rolark Drive, Scarborough, Ontario M1R 3B1 • Eastern Canada: Tel: (877) 423-6555 • FAX: (877) 423-8555
• Western Canada: Tel: (877) 423-6444 • FAX: (877) 423-8444



INSTRUCTIONS FOR INSTALLATION, OPERATION & MAINTENANCE
(REPLACEMENT PARTS LIST & TROUBLESHOOTING GUIDE INCLUDED)
BOBRICK MODELS B-2012, B-2012.MBLK, B-2013, B-2013.MBLK

AUTOMATIC WALL-MOUNTED SOAP DISPENSER



The compatibility of soap or sanitizer and dispenser system must be checked prior to the use of new soap or sanitizer, in order to guarantee fault-free functionality. BOBRICK assumes no liability for any damages or costs which arise as a result of incompatibility of soap or sanitizer and dispenser systems.



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1. Included items

- Dispenser
- Installation Hardware
- CAT-74 Key
- Instruction Manual
- Mounting Template

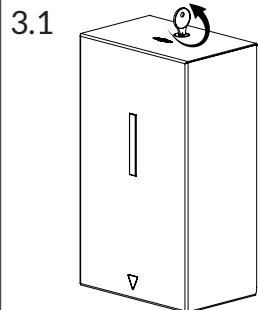
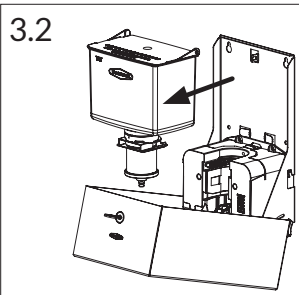
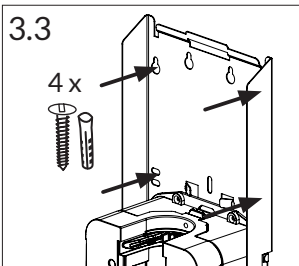
2. Intended use

Automatic soap or sanitizer dispenser, dispensing of liquid soap, foam soap or alcohol-based disinfectants (depending on pump version). Refill volume max. 1000 ml.

3. Mounting the Dispenser

Unlock the cover with the key by turning it 90° and open the cabinet (Fig 3.1). Warning! Do not reach into the pump. Pull out the container to the front (see Fig. 3.2). The most ergonomic mounting height for safe and comfortable operation is 47", measured from the floor to the base of the dispenser housing. A space of 7" must be left underneath the dispenser.

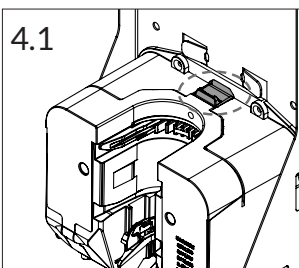
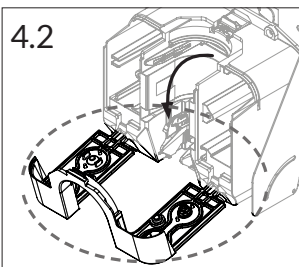
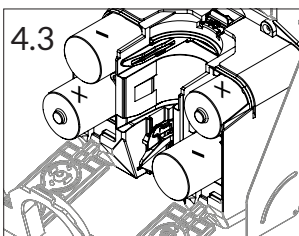
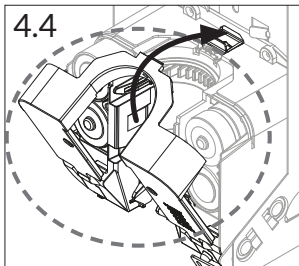
WARNING To ensure safe operation, the dispenser must be mounted to the provided fixing apertures on the wall using 4 screws (Fig. 3.3). Check the suitability of the wall before installation.



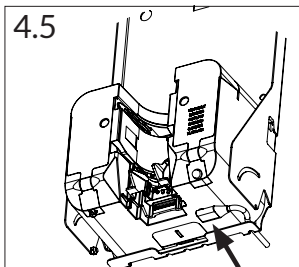
4. Insert batteries

Open the cover and remove the container with pump. To add the batteries, push the tab of the battery compartment cover towards the back of the dispenser (Fig. 4.1) and pull the battery compartment cover forward (Fig. 4.2). Insert new batteries into the compartments provided, according to the correct polarity (Fig. 4.3). Then fold the cover back up (Fig. 4.4) and snap in place. Reinsert the container (Fig. 7).

NOTE Use only alkaline batteries (type D) with 1.5V voltage. Do not insert rechargeable batteries.



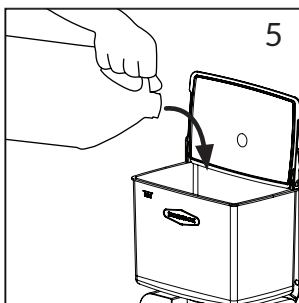
NOTE If using A/C Adapter, plug USB-C output into dispenser (Fig. 4.5).



1. Before mounting the dispenser, push the 2 tabs above the drive unit backwards until flat. Remove the drive unit.
2. Insert the USB-C cable from the back of the unit.
3. Re-insert the drive unit. Bend the 2 tabs at the top out (around 5 degrees). Insert the USB-C cable in the plug at the bottom.

5. Filling the container

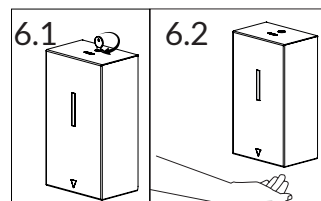
Lift the container lid, and fill the container, stopping at or before the max fill line, and close the container lid. Refer to the container lid for the correct soap or sanitizer.



NOTE Only use suitable soap or sanitizer in accordance with the pump type (liquid soap / foam soap / alcohol-based disinfectant). Refer to the container lid for the correct soap or sanitizer. Only use free-flowing soap or sanitizer without abrasives.

6. Close cover / Operating

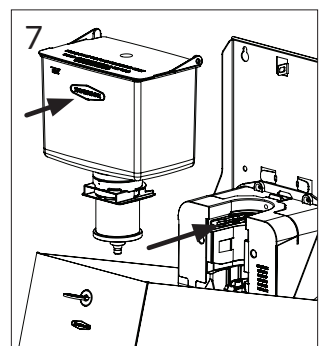
To close the dispenser, close the cover and turn the key 90°. Remove the key. Operation: Hold your hand under the outlet, activating the sensor (see Fig. 6.2). After replacing batteries, there is a slight delay before the dispenser becomes operational.



7. Replacing / installing container with pump

Open the cover. To remove the pump, pull out the container with pump to the front (see Fig. 3.2). When replacing the pump and container, ensure the pump is correctly seated in the guide rails. For correct orientation, the Bobrick logo on the container should be facing forward (see Fig. 7).

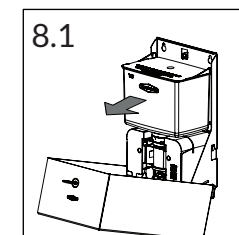
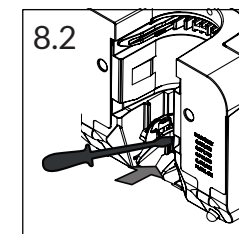
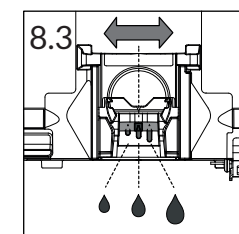
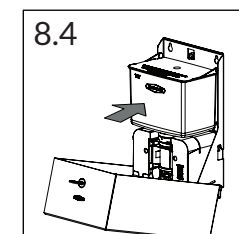
NOTE To be able to use different types of soap or sanitizer, you can replace the container and pump. Refer to the container lid for the type of soap or sanitizer. Red nozzle: foam and alco-foam White nozzle: liquid soap and alcogel



8. Adjust dispense amount

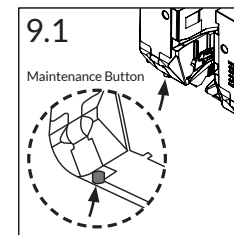
max. amount 1.3 ml/dispense

1. Open the dispenser cover and remove the bottle and pump.
2. Use a tool like a screw-driver to be able to adjust the dispense amount.
3. Move the rocker to the desired dispense amount. From left to right the dispense amount options are:
min = 0.5ml/dispense
mid = 0.9ml/dispense
max = 1.3ml/dispense
4. Insert the pump and container and close the dispenser cover.

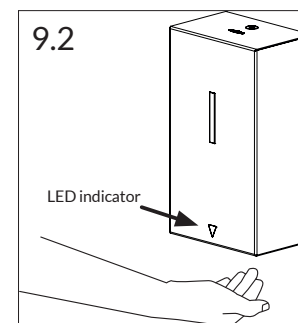


9. Fill Level Calibration

1. Unlock and open the cover.
2. Insert an empty container into the dispenser.
3. Press and hold the maintenance button for five seconds until the unit flashes a green LED to indicate that the dispenser is ready to calibrate. (see Fig. 9.1)



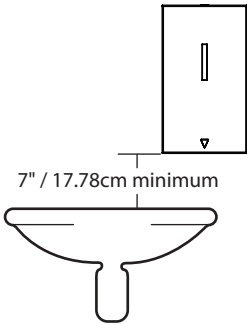
4. Close the cover and lock it.
5. The dispenser will start activating while flashing a green LED. Do not touch the dispenser while the green LED is flashing.
6. The green LED will continue to flash for a few seconds after the activations.
7. Once the dispenser has been calibrated the LED will flash blue, indicating a low filling level. The container is ready to be filled.
8. Place hand under the sensor to activate the dispenser until soap begins to dispense.
9. Dispenser is now calibrated and ready to use.



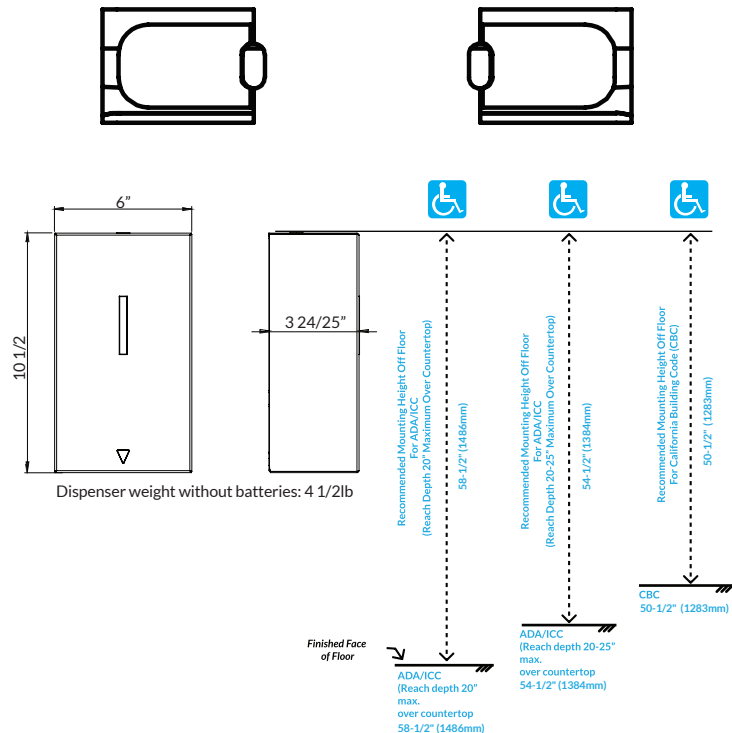


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Mounting Template for Wall



Installation Guidance

***Operable Part:** Automatic sensor

Maximum mounting height of operable part:

ADA/ICC (Reach Depth 20" Maximum Over Countertop): 48" above finished floor (AFF)

ADA/ICC (Reach Depth, 20"-25" Maximum Over Countertop): 44" above finished floor (AFF)

CBC: 40" above finished floor (AFF)

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